

# Questions to ask a potential Childcare Centre

Choosing the right childcare centre is one of the most important decisions you will make for your child. These questions can help you get all the information you need when on a tour.

## THE CENTRE

- What are your operating hours?
- Has the Centre been through assessment and rating?
- How does the pick-up and drop off process work at your Centre?
- Do you offer casual care bookings for when I need them?
- What is included in the daily fees?

## ABOUT YOUR CHILD

- How will you keep me updated on what my child is learning?
- What kind of learning opportunities will my child have?
- What kinds of meals do you serve at the Centre? Can I see a menu?
- How will I know how much my child ate and when they slept?
- How will you let me know if my child is experiencing any difficulties or issues in care? And how will this be managed?

## ABOUT SAFETY AND HEALTH

- How do you handle sick children at the Centre?
- Do you have protocols for administering medication if needed?
- Do you have a sun safety policy?

## EDUCATORS

- What qualifications do your Educators have?
- Do you have qualified Teachers in your rooms?
- What training, development and mentoring do you provide for your teams?
- What curriculum do you follow for children of different ages?
- Are team members trained in First Aid?

## ABOUT THE PROGRAM

- What is your approach to learning and education for young children?
- What is the daily routine like for children?
- How much time do children spend outdoors?
- Are there any enrichment programs or extra-curricular activities offered?

## PRESCHOOL/KINDERGARTEN

- Do you have a Preschool or Kindergarten program?
- Can I get extra subsidies from the state government to help with out-of-pocket fees for Preschool/Kindergarten?
- How will you help prepare my child for school?

## GENERAL QUESTIONS

- How can I stay connected with what is happening in the Centre?
- Can I claim the Child Care Subsidy?
- Can you tell me what my fees will be after I claim the Child Care Subsidy?

## NOTES: