

# Questions to Ask a Potential Childcare Centre



Choosing the right childcare Centre is one of the most important decisions you will make for your child. To help you make your decision, we have compiled a list of questions to ask your prospective childcare Centre - either before a tour or while you're visiting the Centre.

## About the Centre

- What are your operating hours?
- How does the pick up and drop off process work at your Centre?
- Do you have a Preschool or Kindergarten program?
- Do you offer casual care bookings for when I need them?
- Has the Centre been through assessment and rating?

## About the Educators

- What qualifications do your educators have?
- Do you have qualified teachers in your rooms?
- What training, development and mentoring do you provide for your teams?
- What curriculum do you follow for children of different ages?

## About your Child

- What kind of learning opportunities will my child have?
- How can I be involved in my child's learning?
- How will you help prepare my child for school?
- Will you keep me up to date during the day with what my child is doing?
- How will you let me know if my child is experiencing any difficulties or issues in care? And how will this be managed?
- What will my child be eating on a daily basis?
- Can I see your current menu?

## General Questions

- Do you have any online blogs or programs to support children's learning?
- What communication do you have for families?
- Can I claim the Child Care Subsidy?
- Can you tell me what my fees will be after I claim the Child Care Subsidy?
- What is your policy in relation to children's illness?
- Do you have sustainable practices in place throughout the Centre?
- What resources and facilities do you have for children of different ages?

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